

2016	Behavior Enrichment Volunteers	Managers
Effective/Review Date: 10/2016		Approved by: TP



Volunteer Role Description

Behavior Enrichment Volunteers

Department: Behavioral Department

Reports To: Behavior – Enrichment Coordinators & Volunteer Program Manager

Function: To assist the behavior team with enrichment program for dogs and cats. Tasks include, but are not limited to, preparing/distributing treats/toys, collecting/cleaning toys, and interacting with the animals.

Specific Requirements:

- Must support the Animal Rescue League’s mission, policies and practices
- Have a general knowledge of all shelter programs and departments
- Have a background in animal care and behavior (preferred but not required)
- Understand and recognize the basics of feline and/or canine behavior
- Safely handle all breeds, sizes and temperaments have cats and/or dogs
- Adhere to specific shelter handling and safety guidelines
- Tolerate an environment of unpleasant odors, animal fur and loud noises
- Ability to commit to a weekly schedule for three (3) months or more

Skills:

- Must be able to prepare treats and toys for our shelter animals (we will show you how)
- Must be able to bend, stoop, reach, lift up to 10 lbs, safely open/close cages, walk long distances
- Self-motivated and have the ability to make appropriate judgment calls
- Able to complete multiple tasks and follow directions
- Follow safety protocols as outlined in the volunteer training manual
- Knowledge of animal care, handling and behavior of cats and/or dogs

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Qualifications:

- Be in good physical condition
- Ability to bend, stoop, reach and lift up to 10 lbs
- General knowledge of animal care and behavior
- Love of cats and dogs
- Patience and compassion

Shifts:

(All shifts include prep and clean up)

The department operates 7 days a week. Shift requirement are at least one, 3-5 hours per week or more

Expectations:

- Adhere to a weekly schedule position for a minimum of 3 months
- Need to be prompt and reliable for the times scheduled
- Can be either a dog or cat enrichment volunteer or both
- Ability to take and follow direction to successfully complete tasks assigned
- Ability to create and maintain positive relationships with staff and other volunteers

Training Curriculum:

- Volunteer orientation and interview with Volunteer Manager
- CE101, CE102 training
- CE103 training (only required if handling dogs)
- FE101
- Fomite Training
- Training session (min of 2 hrs) with a Behavior-Enrichment Coordinator

Training Schedule:

- Cats: Sunday/Monday/Tuesday/Wednesday from 10:00 – 12:00 or 1:00 – 3:00
(Volunteers that will be distributing and/or handling animals may require more than one training session)
- Dogs: Thursday/Friday/Saturday from 10:00 – 12:00 or 1:00 – 3:00
(Volunteers that will be distributing and/or handling animals may require more than one training session)