

2018	Tiny Lion Charmer	Managers
Effective: 10/2018	Approved by: TP	



Volunteer Role Description

Title: Tiny Lion Charmer (TLC)

Department: Behavioral Department

Reports To: Behavior Coordinator, Behavior Manager and Volunteer Program Manager

Function: To assist the Behavior TLC Coordinator with handling and socializing hissy/spitty kittens; provide daily socializing/playtime for kittens; and spending quality time with the adult cats through one-on-one time. Tasks include, but are not limited to, holding, playing and interacting with the kittens/cats in the shelter.

Specific Requirements:

- Must support the Animal Rescue League’s mission, policies and practices
- Have a general knowledge of all shelter programs and departments
- Must have experience with cats and know how to properly handle
- Must have knowledge and a good understanding of feline behavior
- Must be able to safely handle all kittens/cats, regardless of size and temperament
- Must adhere to all specific shelter handling and safety guidelines
- Must be comfortable with wearing required PPE (Personal Protective Equipment) at all times
- Tolerate an environment of unpleasant odors, cleaning chemicals, animal fur and loud noises

Skills:

- Ability to handle kittens/cats appropriately, including the difficult ones, without fear
- Ability to recognize and understand feline behaviors (i.e. body and vocal language)
- Ability to consistently follow direction and work independently with minimal supervision
- Have a general knowledge of cat care

Qualifications:

- Must be in good physical condition
- Must have full use of both hands and able to walk without assistance
- Must be able to bend, kneel, squat, stoop, sit/stand for extended periods of time, lift up to 20 lbs

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- Must be able to read, write and communicate clearly
- Must have experience with cats, including knowledge of cat behavior
- Must have a love of cats
- Must be patient and compassionate

Shifts:

(after training is completed)

Monday – Thursday

Minimum of 3-5 hours per shift per week

Expectations:

- Provide detailed feedback on each kitten/cat that is worked with on assigned shift
- Adhere to a weekly schedule position for a minimum of 3 months or more
- Must be prompt and reliable for the times scheduled
- Ability to follow direction, work independently and with minimal supervision
- Ability to create and maintain positive relationships with staff and other volunteers

Training Curriculum:

- Volunteer orientation and interview with Volunteer Manager
- FE101
- Fomite Training
- Training with a Behavior TLC Coordinator (length of training based on previous experience)

Training

- Sunday/Monday/Tuesday/Wednesday from 9:00 – 12:00 or 1:00 – 4:00
- After training is completed, schedules are flexible